# **TOURNAMENT REFUND/CANCELLATION POLICY**

After a team is accepted, then no refunds will be issued, exceptions as follows:

## > CANNOT FORM BRACKET FOR YOUR TEAM

If the tournament cannot provide a bracket for your team to participate, then you will receive a full refund. An example of this would be if the tournament does not have enough teams to fill your age group.

#### **▶** WEATHER

In the event that inclement weather forces the cancellation of all or part of the tournament, teams will have the option to receive a credit or cash refund of a percentage of their paid entry fee. This credit is to be used in future SMC soccer tournaments (within one year), and will be given in the following increments:

- No games played = 75% credit or 50% cash refund
- One game played = 50% credit or 25 % cash refund
- Two games played = 25% credit only

### > COVID-19

In the event that Covid-19 forces the cancellation of the tournament, teams will have the option to receive a credit or cash refund of a percentage of their paid entry fee. This credit is to be used in future SMC soccer tournaments (within one year), and will be given in the following increments:

• 100% credit or 75% cash refund

In the event that your team has to withdraw from the event due to Covid-19, teams will receive the following:

• Refund of your entry fee paid minus \$50 administration fee

## > NOT RECEIVING GUARANTEED 3 GAMES

In the event that your team does not receive 3 games due to a team forfeiting or dropping out, teams will receive the following:

- One game played = 75% credit or 50% cash refund
- Two games played = 50% credit or 25% cash refund

If the event is cancelled due to any other reasons not stated above, the tournament committee will meet to go over all expenses to determine the amount of refund/credit that will be given to teams.























<sup>\*</sup>Please note that if one of your games is cancelled however you still play 3 games, then no refund/credit will be given.